

GENERAL CONDITIONS OF USE FOR THE DIGITSOLE WARM SERIES PRODUCT

These general conditions of use contain tips and warnings on performance, safety and the consequences of improper use or improper maintenance of DIGITSOLE insoles.

These conditions of use must be read carefully before using your DIGITSOLE WARM SERIES insoles for the first time and must be conserved.

Please contact DIGITSOLE customer services with any questions or for further clarification: contact@digitsole.com or by phone: 03.83.36.72.72.

DIGITSOLE WS products comply with safety requirements and the following European standards: **Directive 2014/53/EU** of April 16th 2014 (RED), **Directive 2011/65/EU** of June 8th 2011 (ROHS), **Directive 2012/19/EU** of July 4th 2012 (WEEE).

General warning:

As with all equipment, DIGITSOLE WS insoles are subject to wear and constraints.
No single product is adapted to all types of use.

The various materials and components are subject to wear or fatigue under certain constraints during use at different speeds and may have differing life cycles.

Although the insoles and their components can be covered by a guarantee for a specific period, there can be no certitude that DIGITSOLE WS insoles will last throughout the entire guarantee period.

The lifetime of DIGITSOLE WS insoles particularly depends on how they are used by the user.

The guarantee does not mean that the product will never wear out or is unbreakable; it simply means that DIGITSOLE WS insoles are covered according to the terms of the applicable guarantee.

Health and safety advice:

This product is not a medical device. Seek medical advice in the event of any pathology associated with sensitive feet and/or blood flow.

This product is not suitable for pregnant women or people with a mental deficiency.

DIGITSOLE WS insoles are also not recommended for people with a disability which prevents them from quickly taking off their shoes, including paraplegics and tetraplegics.

Keep away from children and animals. This product is not a toy.

Do not lend your insoles to someone else or swap them, for hygiene reasons.

Precautions and tips for use:

About your Warm Series insoles:

Do not cut beyond the line drawn on the insoles.

Not bend or twist your insoles.

Do not use for water-based activities (do not submerge in liquid).

Ensure that your insoles are easily accessible during use: remove your shoes and WS insoles immediately if you feel the slightest abnormal heat sensation in your heel.

You are therefore advised not to use them in shoes which are difficult to take off (such as ski boots, for example).

Do not use your insoles if damaged (worn, perforated etc).

Do not try to repair your insoles if damaged.

Do not wear on top of another insole.

About your shoes:

You are advised to wear clean cotton socks.

Do not wear your WS insoles in shoes with a metal plate on their lower insoles.

In proximity with a heat source:

Do not use your WS insoles in an environment where the temperature exceeds 50°.

Do not leave them close to a heat source.

Do not leave them in direct sunlight.

Our technology:

Our system uses high-frequency Bluetooth communication so it is strongly recommended to comply with the limitations of this communication technology.

Never attempt any kind of modification to the WS insole software and/or the application. Any breach is liable to penal and civil sanctions for patent infringement.

Recommendations specific to heating:

Recommendation for heating: between 30 and 35 - Do not exceed 40 °.

Do not use your WS insoles outside your shoes.

Ensure your shoes are not damaged or wet inside when using your DIGITSOLE WS insoles.

Ensure there are no holes in the external soles of your shoes.

CAUTION: BE AWARE OF BURN POSSIBILITIES

Users need to be aware of early sensations of a burn, including when an area of a foot becomes hot.

If you feel the early warning of a foot burn, immediately discontinue use of the DIGITSOLE WS and make certain your foot is not at risk of being burned. See a physician immediately if you think you have a burn.

Recommendations specific to pressure/shocks:

Do not use if shocks and/or impacts exceed 400 kg (or 4000 N).

Do not exceed a maximum weight of 120 kg.

Do not exert pressure in excess of 10 kg/cm² (or 100 N/cm²).

Looking after your WS insoles:

Do not wash your insoles by machine or by hand.

Do not dry in a dry cleaner, with a hair dryer or hand dryer.

Do not clean with any type of product. Lightly moistened multi-purpose microfibre wipes can be used to clean your insoles, without using any chemical product (bleach etc).

Battery - charger:

Like many other portable electronic devices, DIGITSOLE WS insoles contain lithium batteries which must be handled with extreme care.

Please note that these batteries present risks of inflammability.

Do not charge near inflammable materials, liquids or solids etc.

Do not place WS insoles on current conductive surfaces: metal box, metal table etc.

Only use the cable provided with the WS insoles.

The battery must be fully discharged before disposal. A non-discharged battery may still catch fire after disposal.

Storing your WS insoles:

During storage, your battery must be charged to 75%.

Your insoles must be stored in a dry and temperate location at a temperature of between 10° and 30°.

Guarantee:

Our **2 year** guarantee applies to the electronics and when the product is used under normal conditions of use according to the terms of these conditions of use.

If the WS insole is worn, the guarantee will no longer operate, even on the electronics.

If the WS insoles have been damaged, in particular as a result of improper use or improper care, the guarantee shall not apply.

In the absence of provisions to the contrary, the only recourse in the context of the guarantee is limited to the replacement of the insoles with DIGITSOLE WS insoles of an equal or higher value, at the full discretion of DIGITSOLE.

This guarantee takes effect from the date of purchase, concerns the original owner only and is non-transferable.

Recycling your WARM SERIES insoles:

Environmental conservation is also an important component of the marketing of DIGITSOLE WS insoles. To this end, once your WS insoles have reached the end of their life cycle, it is recommended to dispose of them at the appropriate waste disposal facility or at an electronic device collection point.